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Exam : **MB2-716**

Title : Microsoft Dynamics 365
Customization and
Configuration

Vendor : Microsoft

Version : DEMO

NO.1 Which three actions can you perform by using business rules? Each correct answer presents a complete solution.

- A. Display an error message at the field level.
- B. Set a default field value.
- C. Display an error message at the form level.
- D. Clear a field value.
- E. Set the active business process flow (BPF) stage.

Answer: B,C,D

NO.2 You are a Microsoft Dynamics 365 administrator for a real estate company.

The sales team wants to use mobile devices to update opportunities and gain insights about customers while they are out of the office.

You need to instruct the sales team on how to install mobile apps for Microsoft Dynamics 365.

To which two locations should you direct the sales team members? Each correct answer presents a complete solution.

- A. a Microsoft OneDrive for Business folder
- B. the Settings (Personal Options) page in Microsoft Dynamics 365
- C. a specific Microsoft SharePoint site
- D. the Apple iTunes App Store, Google Play App Store, or Windows Store

Answer: B,D

NO.3 You configure a 1:N relationship between two entities and set the cascade rule for deletion to Referential.

What effect does deleting the parent record have on any child records?

- A. The parent record cannot be deleted until all of the child records are first deleted.
- B. The child records remain but the link to the parent record is removed.
- C. The child records are deleted and the link to the parent record shows as deleted.
- D. The child records are deleted along with the parent record.

Answer: D

NO.4 You need to configure Microsoft OneNote integration for an organization's Microsoft Dynamics 365 case entity.

Which two components should you enable? Each correct answer presents part of the solution.

- A. Microsoft Office 365 groups
- B. server-based Microsoft SharePoint integration
- C. document management for the entity
- D. Microsoft OneDrive integration
- E. Interactive Service Hub

Answer: B,C

Explanation

References:

<https://www.microsoft.com/en-us/dynamics/crm-customer-center/set-up-onenote-integration-in-dynamics-365.aspx>

NO.5 You have a Dynamics CRM organization.

Currently, when you create entities and fields they have a prefix of new_. You need to ensure that when you create new entities and fields, they have a prefix of Contoso_.

Which two actions should you perform? Each correct answer presents a complete solution.

- A.** Create a new publisher that has a prefix of Contoso. Associate the new publisher to the existing solution.
- B.** Change the prefix in the System Settings to Contoso.
- C.** Edit the customization prefix field and change the display name to Contoso.
- D.** Change the prefix of the publisher associated to the solution to Contoso.

Answer: A,D

NO.6 Which three statements regarding form design or behavior for the mobile or tablet application are true? Each correct answer presents a complete solution.

- A.** The first five tabs will display.
- B.** Tabs do not have the expand and collapse capability.
- C.** The form selector is available.
- D.** If business rules are changed while the mobile app is open, the app must be closed and reopened for those changes to apply.
- E.** Activities can be modified.

Answer: A,B,D

Explanation

References:

<https://technet.microsoft.com/en-us/library/dn531159.aspx>

NO.7 Which statement regarding alternate keys is true?

- A.** Alternate keys are enforced when creating records through the user interface, and during data imports.
- B.** You can define only one alternate key per entity.
- C.** Alternate keys provide a warning if there is a matching record, but still allow the record to be saved.
- D.** You can use date and time fields as part of an alternate key.

Answer: A

NO.8 Which two features are only available for real-time workflows? Each correct answer presents a complete solution.

- A.** Run as the user who made changes to the record.
- B.** Wait six hours before executing the next step.
- C.** Start before a record is created.
- D.** Start before a record is assigned.

Answer: C,D

Explanation

References:

<https://technet.microsoft.com/en-us/library/dn531067.aspx>