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**Exam** : **MB-400**

**Title** : Microsoft PowerApps +  
Dynamics 365 Developer

**Vendor** : Microsoft

**Version** : DEMO

**NO.1** You need to reduce response time for the information email on the website.

What should you create?

- A.** A flow that creates a SharePoint item for each email response
- B.** A flow that create a notification in Microsoft Teams
- C.** Logic app that moves all emails received to Azure Blob storage.
- D.** A power Apps app that displays the number of emails received in a dashboard

**Answer:** B

Explanation:

Scenario:

Customers report that the response time from the information email listed on the Adventure Works Cycles website is greater than five days.

\* Microsoft Teams is used for all collaboration.

**NO.2** You are developing a Web API for a company.

You need to implement the appropriate operations to meet the company's requirements.

What should you implement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Requirement**

**Operation**

Implement operations that do not have side effects and may support further composition

▼
Functions
Actions
Entities

Implement operations that allow side effects, such as data modification

▼
Functions
Actions
Entities

Implement keyless named structured types that consist of a set of properties

▼
Complex types
Entity types
Enumeration types

**Answer:**

### Requirement

### Operation

Implement operations that do not have side effects and may support further composition

Functions
Actions
Entities

Implement operations that allow side effects, such as data modification

Functions
Actions
Entities

Implement keyless named structured types that consist of a set of properties

Complex types
Entity types
Enumeration types

Explanation:

Box 1: Functions

Box 2: Actions

Box 3: Complex types

Complex types are keyless named structured types consisting of a set of properties. Complex types are commonly used as property values in model entities, or as parameters or return values for operations.

Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/common-data-service/webapi/web-api-types-operations#complex-types>

**NO.3** A company uses the Data Export Service (DCS) to refresh their Azure SQL Data Warehouse instance. The data warehouse is used for historical trend analysis and forecasting.

The refresh process from the Common Data Service (CDS) environment to the data warehouse has errors. Users report that data is missing.

A CDS test environment that contains DES is available to troubleshoot the import outside of the production environment. You create a new database for testing.

You need to configure the test environment to point to the new database.

What should you create first to access the database?

- A. A new export profile in CDS test
- B. A new user in the SQL database
- C. A new secret in Azure Key Vault
- D. A new application registration

**Answer: C**

Explanation:

Because this service requires access to an external Microsoft Azure SQL Database from Dynamics 365 (online), a number of prerequisites must be satisfied before you can successfully access this service including:

\* Global / Tenant Admin access, or an Azure Key Vault must be provisioned and the setup user must have permissions on Secrets.

Reference:

<https://blog.crgroup.com/dynamics-365-latest-feature-the-data-export-service/>

**NO.4** An organization has a Dynamics 365 Customer Engagement.

You plan to use a JavaScript web resources file in the Accounts form. The file has a dependency on two image web resource files and on the custom field new\_placeofbirth in the Account entity.

You need to add the dependencies for the JavaScript file.

Which three action should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

**A.** From Settings, select Customization and then select Customize the System.

**B.** In the Account form, select Form Properties, select Non-Event Dependencies, and then add the custom field new\_placeofbirth.

**C.** From Web Resources, select the JavaScript file for the Account form and then select the JavaScript file.

**D.** Open the web resources file, add the two image web resources to the dependency's lists, and then add the custom field new\_placeofbirth to the dependency's list.

**E.** In the Account form, select Form Properties and add the primary JavaScript file and the other two image web resources in Form Libraries.

**F.** Select Account, select Forms, and then select the Account form.

**Answer: A,B,D**

Explanation:

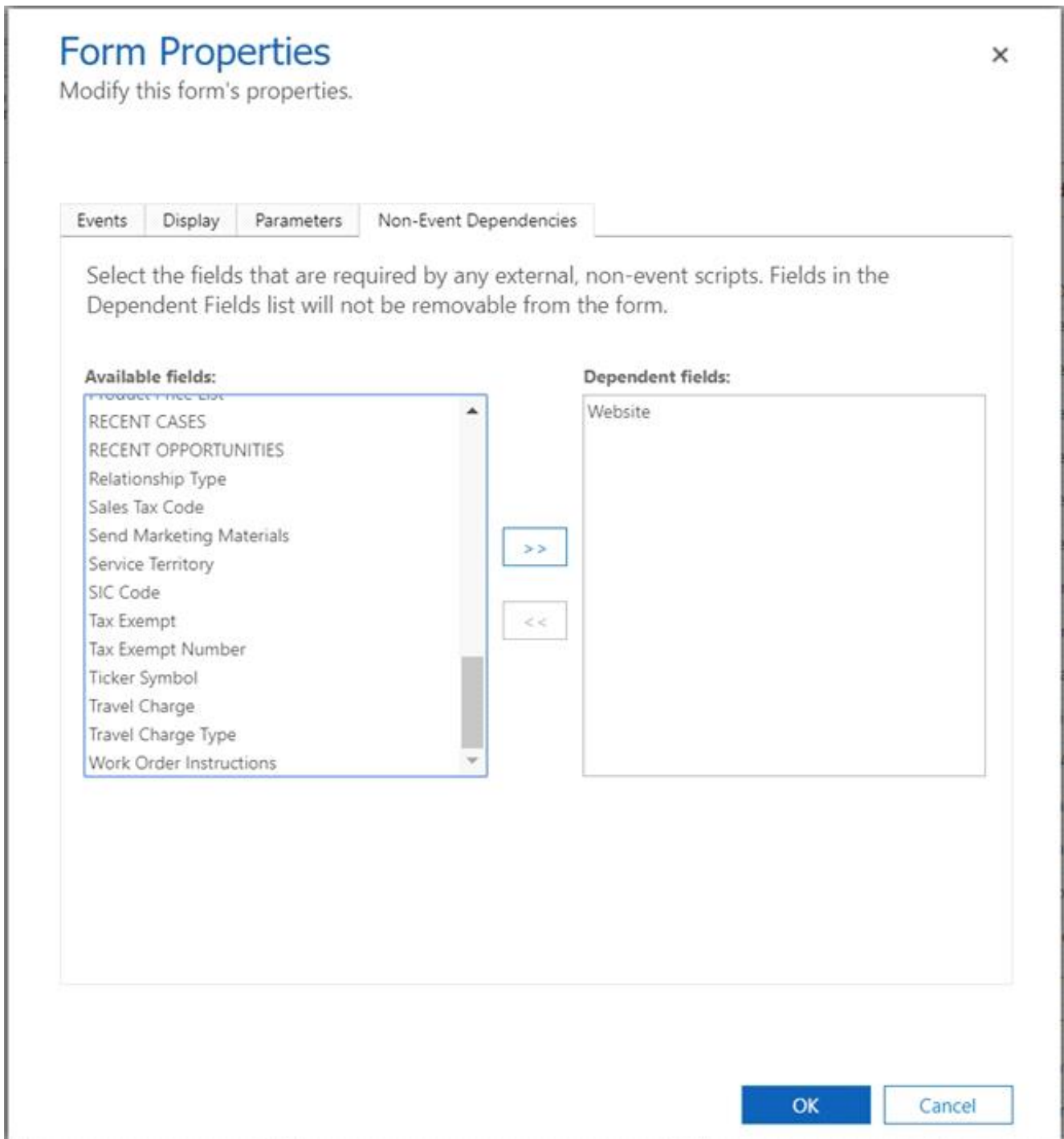
All the Web Resources stored in the database can be accessed in the CRM.

Following are the steps involved:

Step 1 (E) - Go to Settings -> then Customizations -> and then Customize the System.

Step 2 (B)- From the left navigation, select CRM Web Resources.

C: In our Dynamics 365 forms, there are measures we can take to ensure fields that are being used by JavaScript are not removed from forms. To prevent this from happening, we can go to Form Properties and select the Non-Event Dependencies, and add the website field:



Reference:

<https://msdynamics.net/microsoft-dynamics-news/crm-web-resources-using-jscript/>  
<https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/developer/web-resource-dependencies>

**NO.5** A multinational company requires that all phone numbers be standardized as country code + area code + phone number.

The application design team decides that a custom PowerApps component framework (PCF) control should be used to prompt users for an area code and correctly format the phone number.

You need to get the list of valid area codes when a contact record is opened and before the user enters a new phone number.

In which function should you call `webAPI.retrieveMultipleRecords`?

- A. `init`
- B. `notifyOutputChanged`
- C. `updateView`
- D. `getOutputs`

**Answer:** C

Explanation:

The `updateView` method will be called when any value in the property bag has changed. This includes field values, data-sets, global values such as container height and width, offline status, component metadata values such as label, visible, etc.

Set the value of the field component to the raw value from the configured field.

Note: `webAPI.retrieveMultipleRecords` retrieves a collection of entity records.

Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/component-framework/reference/control/updateview>

**NO.6** A company is building a new model-driven app.

The app must integrate with a number of on-premises and cloud solutions. No VPNs are in place.

You need to determine the method for each integration.

Which methods should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Integration	Method				
Outbound synchronous calls to a third-party Web API service	<div data-bbox="1054 286 1426 338"><input type="text"/> ▼</div> <table border="1"><tr><td>Webhook</td></tr><tr><td>Microsoft Flow</td></tr><tr><td>Azure Event Hub</td></tr><tr><td>Azure Service Bus</td></tr></table>	Webhook	Microsoft Flow	Azure Event Hub	Azure Service Bus
Webhook					
Microsoft Flow					
Azure Event Hub					
Azure Service Bus					
Calls to and from a website hosted in Azure with high peak loads	<div data-bbox="1054 645 1426 696"><input type="text"/> ▼</div> <table border="1"><tr><td>Plug-in</td></tr><tr><td>Webhook</td></tr><tr><td>Azure Event Hub</td></tr><tr><td>Azure Service Bus</td></tr></table>	Plug-in	Webhook	Azure Event Hub	Azure Service Bus
Plug-in					
Webhook					
Azure Event Hub					
Azure Service Bus					
Outbound calls to multiple on-premises and cloud systems to notify of customer address changes.	<div data-bbox="1054 1003 1426 1055"><input type="text"/> ▼</div> <table border="1"><tr><td>Plug-in</td></tr><tr><td>Azure Event Hub</td></tr><tr><td>Webhook</td></tr></table>	Plug-in	Azure Event Hub	Webhook	
Plug-in					
Azure Event Hub					
Webhook					

**Answer:**

Integration	Method
Outbound synchronous calls to a third-party Web API service	<div style="border: 1px solid black; padding: 2px;"> <div style="border: 1px solid gray; padding: 2px; text-align: right;">▼</div> <div style="border: 2px solid red; padding: 2px;">Webhook</div> <div style="border: 1px solid gray; padding: 2px;">Microsoft Flow</div> <div style="border: 1px solid gray; padding: 2px;">Azure Event Hub</div> <div style="border: 1px solid gray; padding: 2px;">Azure Service Bus</div> </div>
Calls to and from a website hosted in Azure with high peak loads	<div style="border: 1px solid black; padding: 2px;"> <div style="border: 1px solid gray; padding: 2px; text-align: right;">▼</div> <div style="border: 1px solid gray; padding: 2px;">Plug-in</div> <div style="border: 1px solid gray; padding: 2px;">Webhook</div> <div style="border: 2px solid red; padding: 2px;">Azure Event Hub</div> <div style="border: 1px solid gray; padding: 2px;">Azure Service Bus</div> </div>
Outbound calls to multiple on-premises and cloud systems to notify of customer address changes.	<div style="border: 1px solid black; padding: 2px;"> <div style="border: 1px solid gray; padding: 2px; text-align: right;">▼</div> <div style="border: 2px solid red; padding: 2px;">Plug-in</div> <div style="border: 1px solid gray; padding: 2px;">Azure Event Hub</div> <div style="border: 1px solid gray; padding: 2px;">Webhook</div> </div>

Explanation:

Box 1: Webhook

With Common Data Service, you can send data about events that occur on the server to a web application using webhooks. Webhooks is a lightweight HTTP pattern for connecting Web APIs and services with a publish/subscribe model.

Box 2: Azure Event Hub

Azure Event Hubs is a big data pipeline. It facilitates the capture, retention, and replay of telemetry and event stream data. The data can come from many concurrent sources.

It has the following characteristics:

- \* low latency
- \* capable of receiving and processing millions of events per second
- \* at least once delivery

Box 3: Plugin

Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/common-data-service/use-webhooks>

<https://docs.microsoft.com/en-us/azure/event-grid/compare-messaging-services>